



THE BATH HOTEL

OPERATIONS MANAGER

THE PLACE

A beautiful Victorian hotel set on the Harbourside in Lynmouth with spectacular views out over Lynmouth Bay and beyond. The hotel has been in the same family for 3 generations and has been undergoing extensive renovation and refurbishment. We have 20 bedrooms, 60-seater restaurant and bar / outside deck area seating up to 100 covers.

THE PERKS

As Operations Manager you can look forward to the following:

- Meals on Duty
- Staff discounts on Food & Beverage
- Friends & Family discounted accommodation rates
- Sailing club membership
- Stunning coastal location with fun and vibrant team.
- A share of the tips
- Meals on duty
- Competitive salary

THE PERSON

The ideal Operations Manager will have the following:

- Experience in a similar position, ideally in a quality hotel environment.
- Can deliver a fantastic guest experience and customer service.
- Practical ability and flair with customers and staff
- Attention to detail, enthusiastic and the ability to plan and direct the operations of the hotel.
- Understanding budgets, preparing rotas, monthly forecasting etc

RESPONSIBILITIES

- Responsible for the day-to-day operations across the hotel, ensuring the smooth running of shifts and that set standards are met and maintained at all times.
- Working with the General Manager you will focus on driving sales, revenue and customer satisfaction across all departments.
- Support all HOD's and work with them to continuously improve delivery and service.
- Create weekly rotas working within the wage budget.
- Ensure cost control throughout operational departments.



- Hold regular briefings and meetings with the team.
- Oversee staff recruitment and retention.
- This position includes working days, evenings, weekends and bank holiday shifts.

Accommodation is available if required. This consists of renting a room in the staff cottages located nearby. More information available upon interview

References will be required.

All applicants must be able to prove they have the right to work in the UK.